



CITY OF HAWKINSVILLE UTILITY STATEMENT

Office: City Hall, 96 Broad Street Hawkinsville, GA 31036
Hours: 8:30-5:00 Monday - Friday (Except Holidays)
Phone: (478) 892-3240 or Visit us on the web at <http://hawkinsville-pulaski.org/departments/utilities/>
After Hour Emergencies call 783-1212 or 911

SERVICE DETAILS

CUSTOMER NAME: JOE SAMPLE
ACCOUNT NUMBER: 3231-130
SERVICE ADDRESS: 1234 MAIN STREET

BILLING DATE: 04/28/2016
SERVICE PERIOD: 03/14/16 – 04/11/16

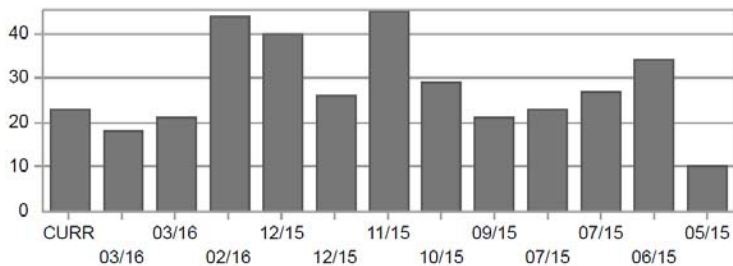
(USAGE HISTORY LISTED IN THE THOUSANDS)

SERVICE	CURRENT READ	PREVIOUS READ	USAGE
WATER	0	0	0

CURRENT CHARGES BREAKDOWN

CUSTOMER ACCOUNT FEE	\$4.28
WATER	\$2.78
DEPOSIT BILLED	\$50.00
NEW SERVICE FEE	\$25.00
TOTAL CURRENT CHARGES	\$82.06

WATER USAGE HISTORY



Please detach and return bottom portion if paying by mail. When paying in person, please bring both portions of this bill.

ACCOUNT BALANCE SUMMARY

PREVIOUS BALANCE:	\$75.13
LATE PENALTY:	\$15.00
PAYMENTS RECEIVED:	\$0.00
PAST DUE BALANCE:	\$90.13 DUE NOW
<u>CURRENT CHARGES:</u>	<u>\$82.06</u> DUE BY 05/10/2017
TOTAL BALANCE DUE:	\$172.19

PAST DUE NOTICE: The City of Hawkinsville requires all utility bills paid by the 10th of each month. There is a 10% penalty assessed after the 10th (could change due to holidays and weekends). If unpaid by the 20th, services will be discontinued.

(See back of statement for convenient payment options)

CITY NEWS AND NOTES

The City's Annual Water Quality and Consumer Confidence Report for 2017 is now available on the City's website <http://hawkinsville-pulaski.org/departments/utilities/>. In the report, residents will be able to review information about the city's drinking water. You can receive a copy by visiting our website or calling customer service.

PAYMENT COUPON



**CITY OF HAWKINSVILLE
UTILITY STATEMENT ENCLOSED**

P.O. Box 120 Hawkinsville, GA 31036

RETURN SERVICE REQUESTED



JOE SAMPLE
1234 MAIN STREET
HAWKINSVILLE, GA 31036

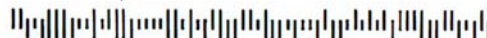
ACCOUNT NUMBER: 3231-130
BILLING DATE: 04/28/2017

PAST DUE BALANCE: \$90.13 DUE NOW
CURRENT CHARGES: \$82.06 DUE BY 05/10/2017
TOTAL BALANCE DUE: \$172.19

TOTAL AMOUNT ENCLOSED: _____

Please remit and make checks payable to:

City of Hawkinsville
P.O. Box 120
Hawkinsville, GA 31036



Has your address changed? Yes, check box and complete form on back of this coupon



CITY OF HAWKINSVILLE UTILITY STATEMENT

Office: City Hall, 96 Broad Street Hawkinsville, GA 31036

Hours: 8:30-5:00 Monday - Friday (Except Holidays)

Phone: (478) 892-3240 or Visit us on the web at <http://hawkinsville-pulaski.org/departments/utilities/>

After Hour Emergencies call 783-1212 or 911

PAST DUE PAYMENT AND DISCONNECTION OF SERVICE POLICY:



If your payment is not received in our office by the due date, your service will be billed a 10% penalty. Furthermore, if your service is scheduled for disconnection and payment is not received on your account by 5:00 PM on the day preceding the disconnection date, a \$25.00 disconnect administration fee will be levied on your account. If service is disconnected, the total amount due and the reconnection fee must be paid before service will be restored.

THE CITY OFFERS SEVERAL EASY AND CONVENIENT WAYS TO PAY YOUR ACCOUNT:



AUTOMATIC BANK DRAFT: Customers can have their monthly utility bills paid automatically from their checking or savings accounts. It saves time and money - no checks to write, no postage, no fees for the service. Bills will always be paid on time. Auto Pay Customers continue to receive monthly utility bills indicating water consumption, amount owed and due date. The total amount of the bill is electronically deducted from their checking account each month on the due date, which appears on the bill. Financial institutions list automatic payments on their monthly account statements. Questions may be directed to the business office at (478) 892-3240.



PAY ONLINE: Visit www.portarthur.net - secure access to your utility account anytime, anywhere, 24 hours a day. Paying your bill online with a Visa, Mastercard or Discover credit/debit card is convenient, fast and secure.



PAY BY PHONE: Call (478) 892-3240, to make a payment over the phone by credit card.



PAY BY MAIL: Payments can be made by check or money order. Please include the statement stub and place the account number on the check or money order. The mailing address is: City of Hawkinsville P.O. Box 120, Hawkinsville, GA 31036



PAY BY DROP BOX: The payment drop box is located behind City Hall, Sioux Place Alley. Please do not place cash in the drop box.



PAY IN PERSON: You may drop off your payment during regular business hours at our office located at 96 Broad Street. We accept payments by Cash, Check, Money Order, Debit Cards, Master Card or Visa.

PAPERLESS ELECTRONIC BILLING – SAVE TIME, MONEY AND A TREE.



To receive your bill by email, please send an email to XXXXXX@XXXX.com requesting a paperless bill. Be sure to provide your account number and the email that you want the bill sent to. Please, be sure to update us with changes in your email address as they occur.



If a change of mailing address is needed, please let us know by using this form.

ACCOUNT INFORMATION CHANGES

Please print your current address, phone numbers and email and return the stub. Also, please check the "change in billing" box on the front of the stub.

New Address

City

State

Zip Code

()

()

Home Phone Number

Cell Phone Number

Email