

NOTICE!!! NOTICE!!! NOTICE!!!

CUSTOMER NOTIFICATION REGARDING CUSTOMER OWNER GAS SERVICE LINES

If you are a natural gas customer of the City of Hawkinsville, Ga. please read the following notification.

IMPORTANT NOTICE TO OUR CUSTOMERS

Federal Regulation 192.16 requires that we notify you to exercise diligence regarding underground or buried gas piping. buried pipe may be subject to leakage and/or corrosion (corrosion may occur on metallic pipe) and could potentially be subject to hazards if not maintained.

Remember, any and all gas pipe downstream (house side) of the gas meter belongs to you, the gas consumer, and the gas consumer is responsible for maintenance and operation of this portion of the fuel line system. We do not own the gas line beyond the gas meter, therefore, we do not routinely maintain or locate fuel lines. Commercial plumbers and/or heating contractors may be contacted if and when, a gas fuel line needs attention.

Buried gas piping should be ---

- ❖ Periodically inspected for leaks:
- ❖ Periodically inspected for corrosion if piping is metallic:
- ❖ Repaired if any condition is discovered, or if the flow of gas should be shut off:
- ❖ When excavation is performed or is about to be performed near the buried gas line, the piping should be located and marked in advance, and any excavating performed near the pipe should be done by hand.

This is a **NOTICE** only. If you have questions or comments regarding this correspondence, please contact a gas representative at our business office at **(478) 892-3240**

Customers Signature: _____

Customers Address: _____

Date: _____

EXCESS FLOW VALVE NOTICE

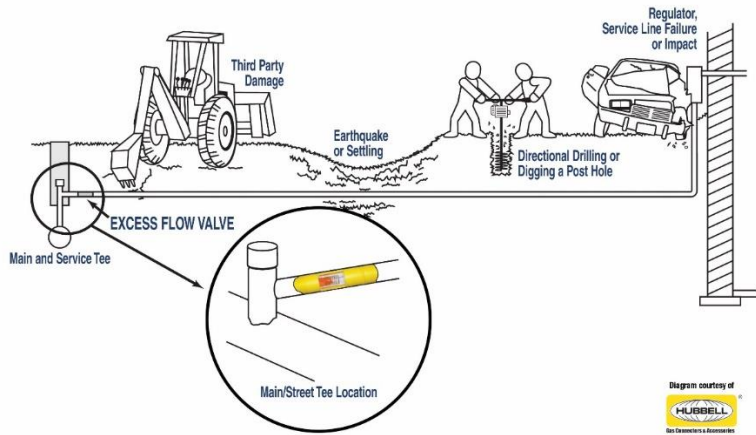
Excess Flow Valves (EFVs) are mechanical shut-off devices that can be installed in the natural gas pipe running to the gas meter at your property (the “service line”). An EFV is designed to shut off most of the flow of natural gas automatically if the service line breaks, for example, due to an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury and/or property damage.

You may request that the City of Hawkinsville Gas Department install an excess flow valve on the service line to your property.

If you notify us that you want an EFV, we will contact you to discuss your specific situation and the cost of installation and maintenance. EFVs cannot be installed on some service lines due to high gas flow, low pressure, or other factors. *EFVs are not designed to close if a leak occurs beyond the gas meter (on house piping or appliances). EFVs also may not close if the leak on the service line is small. And, if you add additional gas appliances, for example, a pool heater, emergency generator, etc., the additional gas flow may cause the EFV to close.* If you request an EFV we will inform you if your service line cannot accommodate an EFV.

You will be billed for the cost of installing the EFV. The average installation cost is typically \$1,000 - \$1,500, but the actual installation cost will depend on the difficulty of installation. We will inform you of the actual cost before you make the final decision that you want an EFV.

If it becomes necessary to maintain or replace the EFV on your service line you will be billed for the cost of replacing the EFV. Replacing an EFV can cost from \$750-\$1,000, but the actual replacement cost will depend on the difficulty of replacement.



ACCEPTANCE: I understand and accept the conditions and associated costs and request the installation of an EFV on my gas service line.

Printed Name: _____ Signature: _____

Service Address: _____ Date: _____

REJECTION: I understand the conditions and associated costs but reject the offer for the installation of an EFV on my gas service line.

Printed Name: _____ Signature: _____

Service Address: _____ Date: _____