

PULASKI COUNTY TRANSIT PASSENGER POLICIES

- There will be no transportation for any person without a trip order.
- All riders should be appropriately dressed and ready promptly when the van arrives.
- The vehicle will wait up to five minutes before leaving and classify the consumer as a “no show.” Pick up and drop off times will be determined by the dispatcher and/or driver based on the consumer manifest and consumer’s appointment time.
- If a customer needs to change pre-arranged trip appointment times, they may call the Transit office 478-783-1013.
- Customers who violate transportation rules will be referred to the County Commissioner for review.
- There will be no doubling back for forgotten personal items or for consumers who were not ready when the van arrived.
- Customers who require adult supervision and cannot be left alone must have an alternate address on file as the second destination in case no one is home at the time of attempted drop-off.
- There is no free ride. In the event that an agency/organization will be responsible for the cost of transportation, such arrangements must be made at the time of trip scheduling.
- All riders must wear seat belts or other approved restraints.
- Customers with children will be responsible for providing a child restraint seat that is operational and appropriate for the size/age of the child. It is the custodial customers’ responsibility, not the drivers, to supervise the children brought into the van.
- Minors (children under the age of 13) must be accompanied by a responsible adult.
- Ambulatory consumers must be physically able to enter and exit the vehicle on their own with minimal assistance from the driver. Otherwise, such a consumer must have an escort to assist them.